

**Thank you for helping Citizens for Modern Transit (CMT) and Metro Public Safety provide insight as it relates to the implementation of safety and security measures on the Metro system. Please fill out as much of the survey as possible. Thanks for your help!**

\* 1. Monitor Information

<b>Name</b>	<input type="text"/>
<b>Email Address</b>	<input type="text"/>
<b>Phone Number</b>	<input type="text"/>

\* 2. Departure Station/Transit Center

\* 3. What time did you arrive at the departure station?

Date / Time

Date	Time	AM/PM
<input type="text" value="MM/DD/YYYY"/>	<input type="text" value="hh"/> <input type="text" value="mm"/>	<input type="text" value="-"/>

\* 4. Overall station lighting and visibility at departure station?

- Excellent
- Very Good
- Good
- Fair
- Poor

\* 5. Overall station cleanliness at departure station?

- Excellent
- Very Good
- Good
- Fair
- Poor
- None of the above

\* 6. Did you test the validators?

- Yes
- No

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\* 7. Did all the validators work?

- Yes
- No

8. Please list the validator number and station name. Thank you.

\* 9. Did you test the emergency call boxes?

- Yes
- No

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\* 10. Did all the emergency call boxes work?

- Yes
- No

11. Please list the call box number and station name. Thank you.

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\* 12. Destination Station/Transit Center

\* 13. What time did you arrive at the destination station?

Date / Time

Date	Time	AM/PM
<input type="text" value="MM/DD/YYYY"/>	<input type="text" value="hh"/> <input type="text" value="mm"/>	<input type="text" value="-"/>

\* 14. Overall station lighting and visibility at destination station?

- Excellent
- Very Good
- Good
- Fair
- Poor

\* 15. Overall station cleanliness at destination station?

- Excellent
- Very Good
- Good
- Fair
- Poor

\* 16. Did you test the validators?

- Yes
- No

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\* 17. Did all the validators work?

- Yes
- No

18. Please list the validator number and station name. Thank you.

\* 19. Did you test the emergency call boxes?

- Yes
- No

\* 20. Did all the emergency call boxes work?

- Yes
- No

21. Please list the call box number and station name. Thank you.

\* 22. Was your train on time?

- Yes
- No

\* 23. Overall vehicle cleanliness?

- Excellent
- Very Good
- Good
- Fair
- Poor

\* 24. Was there visible security during your trip?

- yes
- no

\* 25. Where was security visible during your trip?

- On the train
- On the platform/at the station
- Other (please specify)

\* 26. What type of security was visible?

- St. Louis County Police Officer
- St. Clair County Sheriff's Deputy
- St. Louis City Police Officer
- Metro Security
- Not sure

\* 27. Did a security officer or fare inspector check for valid fares for those entering the platform, those on the platform, or those riding the train?

- No
- Yes

\* 28. Was the onsite security personally engaging with riders in any way?

- No
- Yes (please specify)

\* 29. Did you witness any nuisance behavior (smoking, loud music, etc.)? You can review the Passenger Code of Conduct [HERE](#).

- No
- Yes (please specify)

\* 30. If so, was this behavior addressed by onsite security?

- No
- No - Security was not available/present during this portion of the trip.
- N/A - No nuisance behavior was witnessed.
- Yes (please specify)

\* 31. If no security personnel were visible, did you feel safe?

- No
- Yes

\* 32. Did you witness any nuisance behavior (smoking, loud music, etc.)? You can review the Passenger Code of Conduct [HERE](#).

- No
- Yes (please specify)

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33. Please provide us with other comments you might have concerning the appearance, operation, and security of the stations or MetroLink vehicles. Photos and additional questions/comments can be emailed to [info@cmt-stl.org](mailto:info@cmt-stl.org).

34. Please provide us with any comments you might have concerning your experience with the new Secure Platform Plan gating system.

35. Please provide us with any comments you might have concerning your experience with the ticket vending machines or purchasing your fare.

36. Please describe any exceptional performance you may have witnessed during your trip.

**Thank you for your assistance in ensuring a safe and secure system for all users.**