

Citizens for Modern Transit Commuter Survey

Please take a few minutes to complete the following survey. The information gathered here will be used to inform a transit program for your employer in partnership with Citizens for Modern Transit. The survey should take approximately 5 minutes to complete and will ask for information on the length of your current commute as well as about the gas mileage of your car (if you know it).

Demographics

*1. Do you own an automobile, scooter, or motorcycle? If yes, select all that apply

- Automobile
- Motorcycle
- Scooter
- Bicycle
- I do not own any

*2. How many automobiles, motorcycles, and/or scooter's do you own?

	1	2	3
Automobile	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Motorcycle	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Scooter	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

Other (please specify)

*3. How many in your household share the same mode of transportation for the work commute?

- 1
- 2
- 3
- 4
- More than 4
- Other (please specify)

*4. What is your home zip code?

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***5. What is your employer's zip code?**

***6. Gender?**

- Male
- Female
- No Response

***7. Age Range?**

- 18 - 25
- 26 - 35
- 36 - 45
- 46 - 55
- 56 - 65
- 66 and older

Your Typical Commute

***1. How many miles do you travel ONE WAY to get to work?**

***2. What is your primary mode of transportation for commuting to work?**

- MetroLink
- Bus & MetroLink
- Bus
- Automobile
- Motorcycle
- Other (please specify)
- Scooter
- Bicycle
- Walk
- Call-A-Ride
- Car/vanpool

3. If you drive, what is the gas mileage of the car you drive most often to work?

*4. How long is your commute on a good day (one way)?

- Under 15 minutes
- 15-30 minutes
- 30-60 minutes
- Between 1 & 2 hours
- 2+ hours
- Other (please specify)

*5. How long is your commute on a bad day (one way)?

- Under 15 minutes
- 15-30 minutes
- 30-60 minutes
- Between 1 & 2 hours
- 2+ hours
- Other (please specify)

*6. How satisfied are you with your commute?

- Very Satisfied
- Satisfied
- Neutral
- Dissatisfied
- Very Dissatisfied
- Other (please specify)

Aspects of Your Commute

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*1. If you transport people on your way to work, who are you typically driving?

- I don't commute with other people.
- My spouse.
- My children.
- Work colleagues.
- Other (please specify)

*2. While commuting, what do you do to pass the time (select all that apply)?

- Listen to music/audio/the radio
- Read
- Study
- Work
- Talk on the phone
- Talk to people in the car
- Drive
- Bike
- Other (please specify)

Transit Use Questions

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*1. Do you ever use public transportation (MetroBus, MetroLink, Call-A-Ride, MCT) to commute to work?

- Daily
- 3 times or more per week
- 1 -2 days per week
- Several times a month
- Never
- Other (please specify)

*2. Have you ever used public transportation (select all that apply)?

- No, I have never taken public transportation.
- Yes, I have taken public transportation in St. Louis
- Yes, I have taken public transportation in other US cities
- Yes, I have taken public transportation when traveling abroad
- Other (please specify)

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***3. What factors would help you consider transit if you currently drive? Choose all that apply.**

- CarShare Services provided at work
- Gas Prices above \$4/gallon
- Gas Prices above \$5/gallon
- Parking Costs
- More consistent/more flexible work schedule
- Kids no longer live at home
- Change in Spouse's work situation
- Ability to drive when necessary (doctor's appointments, out of office obligations, etc.)
- Employers Cover all or part of the cost of the ride by transit.
- Health Benefits of Transit.
- Clean Air Benefits of Transit.

Other (please specify)

Commuter Choice Programs

This section will ask your knowledge of incentives that employers can use to help encourage a range of commuter choices. A key for the programs is provided prior to the questions.

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Program Key for Commuter Choice Options:

Cash Out Parking

A program where employees are given the option to cash out the value of the employer-provided parking space and receive the taxable cash value of the parking or a tax-free transit/vanpool benefit and can pocket the difference as disposable income every month.

Carpooling

Commuting with more than one person in your vehicle.

CMT's Try & Ride Program

The Try & Ride program incentivizes taking transit to work by giving employees complimentary tickets, a personalized route, and a journal in exchange for a commitment to use transit for 3 months.

Compressed Work Weeks

When employees can work more hours on some days and fewer hours on others. The time in the office is the same, it's just distributed differently throughout the week.

Enterprise CarShare Program

A car sharing program that allows participants to rent a car by the hour for one price that includes gas, insurance, customer support, and in many cases, parking. Many employers will lease vehicles that are permanently available to their employees for use as needed, thus decreasing employee need for a personal car at work.

Flextime

When employees can adjust their work hours to begin either earlier or later in the day to stagger traffic in and out of the workplace. The same number of hours are worked, they just begin and end at different times.

Guaranteed Ride Home Program

An incentive for commuters who take MetroLink, bus, bike, or walk to work. The program provides an emergency cab or Enterprise Rental car ride home in the case of unexpected emergencies, sickness, or unscheduled overtime.

Pre-Payroll Tax Deductions:

A program that allows employees to pay for transit or vanpooling out of their gross pay (pre-tax income).

Showers/Lockers

When employers install Showers and Lockers to make it easy to change for work when they have biked or walked.

Subsidized Bicycle Commuting

A situation where bicycle commuters are given a pre-tax amount for riding to work. It functions like a small bonus every pay period.

Transit Subsidy Programs

When an employer provides a transit/carpool benefit in addition to an employee's current salary. The benefit would be free of all payroll and income taxes to the employee.

Telecommuting

Telecommuting refers to the performance of work at a location other than the company's traditional office site. Depending on the specific arrangement, this option can practically eliminate an employee's commute or at least limit the number of commutes per week.

The Ten Toes Express

The Ten Toes Express is a walking program linking MetroLink & MetroBus use with a healthy lifestyle. Participation includes a walking kit with tickets, walking maps, a pedometer, a travel bag, and resources to track walking and eating habits.

*** 1. Do you know if your company offers any of the described options? (select all that apply)**

My company does not offer commuter choice options

Telecommuting

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- | | |
|---|---|
| <input type="checkbox"/> I do not know if my company offers commuter choice options | <input type="checkbox"/> Flex-time |
| <input type="checkbox"/> Onsite Commute Registration Events | <input type="checkbox"/> Pre-payroll Tax Deductions |
| <input type="checkbox"/> Guaranteed Ride Home program | <input type="checkbox"/> Subsidized Transit Passes |
| <input type="checkbox"/> CarShare Program | <input type="checkbox"/> Subsidized bicycle commuting |
| <input type="checkbox"/> CarPooling | <input type="checkbox"/> Bike Racks |
| <input type="checkbox"/> Cash Out Parking | <input type="checkbox"/> Showers/Lockers |
| <input type="checkbox"/> Other (please specify) | |

***2. Do you participate in or use your company's commuter choice options? (select all that apply)**

- | | |
|--|---|
| <input type="checkbox"/> My company does not offer commute options | <input type="checkbox"/> Telecommuting |
| <input type="checkbox"/> I don't know if my employer offers commute options. | <input type="checkbox"/> Flex-time |
| <input type="checkbox"/> I do not use my employer's commute options. | <input type="checkbox"/> Pre-payroll Tax Deductions |
| <input type="checkbox"/> CarPooling | <input type="checkbox"/> Subsidized Transit Passes |
| <input type="checkbox"/> Guaranteed Ride Home program | <input type="checkbox"/> Subsidized bicycle commuting |
| <input type="checkbox"/> Enterprise CarShare | <input type="checkbox"/> Showers/Lockers |
| <input type="checkbox"/> Cash Out Parking | <input type="checkbox"/> My company does not offer transit incentives and amenities |
| <input type="checkbox"/> Other (please specify) | |

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*3. Which commuter choice option would incentivize you to change the way you commute (select all that apply)?

- | | |
|---|---|
| <input type="checkbox"/> Onsite Commute Registration Events | <input type="checkbox"/> Pre-payroll Tax Deductions |
| <input type="checkbox"/> Guaranteed Ride Home program | <input type="checkbox"/> Subsidized Transit Passes |
| <input type="checkbox"/> CarShare Program | <input type="checkbox"/> Subsidized bicycle commuting |
| <input type="checkbox"/> CarPooling | <input type="checkbox"/> Bike Racks |
| <input type="checkbox"/> Cash Out Parking | <input type="checkbox"/> Showers/Lockers |
| <input type="checkbox"/> Telecommuting | <input type="checkbox"/> CMT's Try & Ride Program |
| <input type="checkbox"/> Flex-time | <input type="checkbox"/> None, I like to drive. |
| <input type="checkbox"/> Other (please specify) | |

Thank You!

Thank you for participating in the Citizens for Modern Transit Commuter Survey. Make sure to check out our new website: www.cmt-stl.org, and if you have any questions feel free to contact us at: info@cmt-stl.org

*1. Which Commuter Choice Program would you like to learn more about (select all that apply)?

- | | |
|---|---|
| <input type="checkbox"/> Onsite Commute Registration Events | <input type="checkbox"/> Pre-payroll Tax Deductions |
| <input type="checkbox"/> Guaranteed Ride Home program | <input type="checkbox"/> Subsidized Transit Passes |
| <input type="checkbox"/> CarShare Program | <input type="checkbox"/> Subsidized bicycle commuting |
| <input type="checkbox"/> CarPooling | <input type="checkbox"/> Bike Racks |
| <input type="checkbox"/> Cash Out Parking | <input type="checkbox"/> Showers/Lockers |
| <input type="checkbox"/> Telecommuting | <input type="checkbox"/> CMT's Try & Ride Program |
| <input type="checkbox"/> Flex-time | <input type="checkbox"/> CMT's Ten Toes Express Program |
| <input type="checkbox"/> Workstation Hoteling | <input type="checkbox"/> None, I like to drive. |
| <input type="checkbox"/> Other (please specify) | |

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2. Please provide your contact information. This information will not be shared with any outside parties.

Name:	<input type="text"/>
Address:	<input type="text"/>
Address 2:	<input type="text"/>
City/Town:	<input type="text"/>
State:	<input type="text"/>
ZIP:	<input type="text"/>
Country:	<input type="text"/>
Email Address:	<input type="text"/>
Phone Number:	<input type="text"/>